Basement Crowd Limited is a company registered in England and Wales under company number 08838261, with its registered office at Lower Ground Floor, 17-21 Emerald Street, London, England, WC1N 3QN, and with VAT number 204 1657 41 (Juriosity). Juriosity operates the website www.juriosity.com (the Website).

We may modify these Terms and Conditions from time to time. We will use reasonable endeavours to notify you of any material amendments to these Terms and Conditions by placing a clear notice about them on the Website or by other means, but do not guarantee to do so. By using this Website and in consideration for us permitting you to use the Website, you agree to be bound by these Terms and Conditions as modified from time to time. Use of the Website includes accessing and browsing the Site.

Please review these Terms and Conditions whenever you use the Website as any changes are binding on you from the date that we make them.

1. Understanding these Terms and Conditions

1.1 These Terms and Conditions are divided into three parts:

1.1.1 Part 1: Terms of Use. These describe how you may: (i) access and use the Website and the content on it, (ii) interact with the Website by (for example) submitting comments, images, videos or any other type of material, and (iii) register for an account on the Website (Account) to use the services available through registration on the Website (Account Services). By using the Website you confirm that you accept the Terms of Use and that you agree to comply with them;

1.1.2 Part 2: Subscription Terms. These set out the terms on which, if you are a Business (as defined below), you may purchase a subscription (Subscription) to use additional services (Subscription Services and, together with the Account Services, the Services). The Subscription Terms will become binding on you when you submit an order for a Subscription, and will be incorporated, together with the rest of these Terms and Conditions and (when you purchase a Subscription) your Confirmation Notice (as defined in clause 7.3), into the contract between you and us in relation to such Subscription (each a Contract); and

1.1.3 Part 3: General Terms. These set out certain terms that apply equally to your use of the Website, the Account Services and any Subscription Services, including (for example) where you should direct any complaints and the law that governs these Terms and Conditions.

1.2 When certain words and phrases are used in these Terms and Conditions, they have specific meanings (these are known as defined terms). You can identify these defined terms because they start with capital letters (even if they are not at the start of a sentence). Where a defined term is used, it has the meaning given to it in the section of these Terms and Conditions where it was defined (you can find these meanings by looking at the sentence where the defined term is included in bold).
For the purposes of these Terms and Conditions:

1.3.1 a Consumer is an individual who uses the Website and/or the Account Services for purposes that are wholly or mainly outside his or her trade, business, craft or profession; and

1.3.2 a Business is an organisation (including a barristers chambers, firm, company, partnership, organisation, association or other legal entity) or individual using the Website and/or the Services for purposes that are wholly or mainly within their trade, business, craft or profession (and in the case of an organisation, shall include its members, directors, partners, officers, employees and consultants).

1.4 In these Terms and Conditions, when we refer to we, us or our, we mean Juriosity; and when we refer to you or your we mean:

1.4.1 in respect of a Consumer, the individual using the Website and/or the Account Services; and

1.4.2 in respect of a Business, that Business and (if relevant) its members, directors, partners, officers, employees and consultants.

PART 1: TERMS OF USE

2. The Website

2.1 We do not guarantee that the Website, or any content on it, will always be available or be uninterrupted. Access to the Website is permitted on a temporary basis. Subject to clause 13:

2.1.1 we may suspend, withdraw, discontinue or change all or any part of the Website without notice;

2.1.2 we will not be liable to you if for any reason the Website is unavailable at any time or for any period; and

2.1.3 we may change or update the Website and/or change the content on it at any time.

2.2 You are responsible for making all arrangements necessary for you to have access to the Website. You are also responsible for ensuring that all persons who access the Website through your internet connection are aware of these Terms and Conditions and that they comply with them (as relevant).

2.3 The Website and all content, materials, text, publications, articles, documents, know-how, files, and software from time to time contained or comprised in the Website (together the Content) are provided for general information purposes only. The Content does not constitute advice on which you should rely.

2.4 If you are a Consumer and you register an Account and/or purchase a Subscription, you may only use the Website for your own domestic, private and non-commercial use.
3. **Your Account and password**

3.1 You will need to register or activate an Account with us on the Website in order to access the Account Services. If you register or activate an Account, you will be asked to provide your email address and create a password as part of our security procedures. You must treat such information as confidential and you must not disclose it to any third party.

3.2 We have the right to disable any Accounts and/or passwords, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms and Conditions.

3.3 If you know or suspect that anyone other than you knows your Account login details, you must immediately notify us at help@juriosity.com.

3.4 You are responsible for any unauthorised use of your Account login details.

4. **Acceptable use**

*General*

4.1 You agree not to:

4.1.1 use the Website in any way that breaches these Terms of Use or any applicable local, national or international law or regulation;

4.1.2 do any act or thing that might damage, disrupt or otherwise interfere with the operation of the Website or any equipment, network or software used in operating the Website;

4.1.3 copy or otherwise reproduce or re-sell any part of the Website and/or the Content unless expressly permitted to do so in these Terms of Use;

4.1.4 access the Website or the Content for the purpose of developing a product or service that competes with the Website or the Services;

4.1.5 copy the features, technology or user interface of the Website for any purpose;

4.1.6 gain, or attempt to gain, unauthorised access to, or disrupt the integrity or performance of, the Website or any of the Website’s underlying software or source code;

4.1.7 attempt to reverse compile, disassemble, reverse engineer or otherwise reduce to human-perceivable form any of the Website’s underlying software or source code except where expressly permitted by law (to the extent such permission cannot be excluded by agreement between you and us);

4.1.8 use the Website and/or the Content in a way that infringes the copyright, trade marks or other intellectual property rights owned by or licensed to us; or

4.1.9 create any database of, or other store for, the Content (or any material part of it) that creates the ability for you or any third party to access the Content (or any material part of it) or has the effect of permitting offline or other access to the Content (or any material part of it) without requiring the use of the Website or other services (including the Services) provided by us.
**User Generated Content**

4.2 If you supply or upload any Content to the Website, the Content you supply or upload (User Generated Content) must:

4.2.1 be of a strictly professional nature, including case notes, academic articles, commentary on legislative, regulatory and judicial developments, invitations to seminars or other events relating to the same, and other related materials;

4.2.2 not be obscene, abusive, offensive or racist and it must not promote or propose hatred or physical harm against anyone;

4.2.3 not harass or bully another person;

4.2.4 be true and honest so far as you know;

4.2.5 not be defamatory of anyone;

4.2.6 not use the material or content of anyone else (unless you have all necessary permissions to do so and (if required by law) include an appropriate attribution) or infringe the rights (including the intellectual property rights) or privacy of anyone else;

4.2.7 not contain someone else’s personal details or confidential information relating to other people (unless you have that person’s full consent); and

4.2.8 not promote or condone terrorism, violence or illegal behaviour.

4.3 We reserve the right to refuse to accept or refuse or cease to use any User Generated Content supplied by any person that we think contravenes the above rules.

4.4 In addition, we may from time to time provide interactive services on the Website that shall enable you to upload User Generated Content, including, without limitation:

4.4.1 comment facilities;

4.4.2 chat rooms;

4.4.3 bulletin boards;

4.4.4 forums; and

4.4.5 ratings and other feedback functionality,

(together Interactive Services).

4.5 Where we provide an Interactive Service, we will use reasonable endeavours to provide information to you about the kind of service offered and if it is moderated. However, we are under no obligation to oversee, monitor or moderate any Interactive Service we provide.

4.6 The use of any of our Interactive Services by a minor is subject to the consent of their parent or guardian. We advise parents who permit their children to use an Interactive Service that it is
important that they communicate with their children about their safety online. Minors who are using any Interactive Service should be made aware of the potential risks to them.

**Viruses**

4.7 We do not guarantee that the Website will be totally secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform in order to access the Website and we recommend that you use your own virus protection software.

4.8 You must not misuse the Website by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to the Website, any server on which the Website is stored or any server, computer or database connected to the Website. You must not attack the Website via a denial-of-service attack or a distributed denial-of-service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use the Website will cease immediately.

5. **Intellectual property**

5.1 We are the owner or licensee of all intellectual property rights in the Website and the Content, and the Juriosity name and mark. Those works are protected by intellectual property laws and treaties around the world. All such rights are reserved.

5.2 You are not granted any right to use, and may not use, any of our intellectual property rights other than as set out in these Terms of Use.

5.3 Unless you are a Business and have registered an Account and/or purchased a Subscription (and, in such case, only to the extent expressly permitted under these Terms and Conditions):

5.3.1 you must not use the Website (or any part of it or the Content) for commercial purposes; however, you may download material from the Website solely for non-commercial, personal use by you; and

5.3.2 no part of the Website, including, without limitation, the Content, may be copied, reproduced, republished, uploaded, re-posted, modified, transmitted or distributed or otherwise used in any way for any non-personal, public or commercial purpose without our prior written consent.

5.4 Any communications or materials you send to us through the Website, by electronic mail or other means will be treated as non-proprietary and non-confidential (other than communications in respect of your Account and/or Subscription). We are free to publish, display, post, distribute and otherwise use any ideas, suggestions, concepts, designs, know-how and other information contained in such communications or material for any purpose, including, but not limited to, developing, manufacturing, advertising and marketing us and our products and services. In particular, you grant us a non-exclusive, irrevocable, transferable, sub-licensable, perpetual, royalty-free, worldwide licence to copy, use, reproduce, distribute, display, publish, adapt, translate, prepare derivate works of and/or amend any User Generated Content in any format, including for any purpose in our products and services (and for the purposes of their promotion).
5.5 If you are a Business and you submit any article(s) and/or other editorial material(s) to the Website (Editorial Material, each being a form of User Generated Content), you:

5.5.1 warrant that you have all necessary rights, permissions and consents to grant us the licence set out in clause 5.4 in respect of such Editorial Material; and

5.5.2 grant us a non-exclusive, transferable, sub-licensable, perpetual, royalty-free, worldwide licence to use your name and likeness in order to identify you and/or the relevant author and/or any co-authors (as applicable) as the author(s) of such Editorial Material, including following the termination of your Subscription and/or your Account by you or us for any reason, provided that, for the avoidance of doubt, with effect from the termination of your Subscription and/or cancellation of your Account, we shall not be obliged to refer to any of the author(s) of any Editorial Material as the author of such Editorial Material and you hereby waive, and/or warrant that you have procured waivers from any authors and/or co-authors of, any and all moral rights and/or other rights of attribution in respect of such Editorial Material to the fullest extent permitted by law.

6. Third party information

Third party websites, pages and documents (Third Party Information) to which the Website or any of the Content is linked or which you may otherwise access through links on the Website are independent of the Website and the Services and are for information only. Third Party Information has not been reviewed by us and is not in any way approved or endorsed by us. We have no responsibility for the content, availability or your use, of Third Party Information, or the maintenance or updating of any links thereto. We accept no liability or responsibility for any losses, expenses and/or liabilities whatsoever that may be incurred by you as a result of your use of or reliance on any Third Party Information, including content, products or services available on or through third party websites, pages or documents or any linking to the same.

PART 2: SUBSCRIPTION TERMS

Please note that the Subscription Services are only available to you if you are a Business. Accordingly, these Subscription Terms only apply to you if you are a Business, and do not apply to you if you are a Consumer.

7. Purchasing a Subscription

7.1 You must be at least 18 years old in order to place an order for a Subscription (an Order).

7.2 You may submit an Order via phone, email or (if such functionality is available) the Website in accordance with the instructions set out on the Website or otherwise provided by us. You should check all of the information that you enter and correct any errors before submitting your Order, as once your Order is submitted we will begin processing it immediately.

7.3 Your Order constitutes an offer to us. We will confirm our acceptance of your Order in writing (which might include, without limitation, email or the submission of an invoice) confirming the information you included in your Order (the Confirmation Notice). These Terms and Conditions and any other terms contained in the Order will become legally binding on you and us when we send you the Confirmation Notice and each Order shall incorporate these Terms and Conditions and shall be a new and separate Contract between you and us in respect of your Subscription and your use of the Subscription Services.
8. **Subscription Term**

8.1 Unless otherwise terminated or cancelled in accordance with these Terms and Conditions, your Subscription will last for the period set out in the Confirmation Notice (the **Initial Term**). Your Subscription will automatically renew at the end of the Initial Term for a further identical period and shall continue to renew for successive identical periods (each such identical period, a **Renewal Period**).

8.2 You may cancel your Subscription by: (i) contacting us using the contact details in clause 18, or (ii) by deleting your Account using the functionality (if any) provided on the Website from time to time. If you cancel your Subscription under this clause, your Subscription will be cancelled with effect from the end of the Initial Term or Renewal Period (as applicable) in which we receive notification from you that you wish to cancel your Subscription.

8.3 You will continue to have access to the Subscription Services for the period between you notifying us that you wish to cancel your Subscription and the cancellation taking effect under clause 8.2 above, provided that you have paid the Charges (as defined in clause 9 below) for that period.

9. **Charges and payment**

9.1 The price for your Subscription will be communicated to you directly by email or telephone and/or set out on the Website from time to time (the **Charges**).

9.2 You may pay the Charges by bank transfer or, if offered from time to time, direct debit as follows:

9.2.1 if you pay by bank transfer, we shall invoice you for the Charges for the Initial Term and each subsequent Renewal Period in advance of that Initial Term or Renewal Period (as applicable). You must pay the Charges in full within 14 calendar days of receipt by you of such invoice, and in accordance with the payment instructions included with such invoice;

9.2.2 if you pay by direct debit, the Charges shall be payable in accordance with the direct debit instruction provided by us to you.

9.3 The Charges shall include the price for your Subscription plus any applicable VAT or other similar sales, turnover or consumption taxes in effect (if any) at the applicable rate chargeable for the time being in your country of residence for tax purposes.

9.4 We have the right to make changes to the Charges from time to time, although we shall not make any change to the Charges applicable to you during the current Initial Term or Renewal Period (as applicable). If these changes result in an increase in the Charges payable by you, we shall inform you at least 7 days in advance of the change. If you do not agree to pay the increased Charges, you may terminate your Subscription in accordance with clauses 8.2.

9.5 You shall pay all amounts due under these Terms and Conditions in full without any deduction or withholding except as required or permitted by law. We may, without limiting its other rights or remedies, set off any amount owing to us by you against any amount payable by us to you.
10. **Account/Subscription suspension and termination**

10.1 We may suspend or terminate the Contract (and therefore your Subscription and/or Account):

10.1.1 if you breach any of these Terms and Conditions (in which case clause 11 shall also apply);

10.1.2 we reasonably believe that your use of the Services is infringing or is likely to infringe any third party rights or you are in any other way committing fraudulent activity in the use of the Services;

10.1.3 with immediate effect if we cannot provided the Services to you due to technical or operational reasons outside of our control. In these circumstances, we shall refund you, on a pro rata basis, the Charges paid by you in respect of the portion of your Subscription that you have paid for but not received following the effective date of termination; or

10.1.4 at any time by giving you at least 7 days’ notice in writing. If we exercise this right, we shall reimburse you, on a pro rata basis, the Charges paid by in respect of the portion of your Subscription that you have paid for but not received following the effective date of termination.

10.2 You may cancel your Subscription in accordance with clause 8.2.

10.3 On expiry or termination of your Subscription for any reason:

10.3.1 you shall immediately pay to us all outstanding unpaid Charges;

10.3.2 your access to the Subscription Services will be revoked (but, unless you or we have also deleted your Account, you shall continue to have access to the Account Services); and

10.3.3 for the avoidance of doubt, the licences at clauses 5.4 and 5.5 shall continue in perpetuity.

10.4 We shall pay any refund due from us to you on termination of your Subscription (if any) no later than 30 days from the date of termination. We shall pay such refund using the payment method that you use to pay your Charges or by cheque if you have made payment to us via direct debit.

**PART 3: GENERAL TERMS**

11. **Your breach of these Terms and Conditions**

11.1 If you breach any of these Terms and Conditions, we may immediately do any or all of the following (without limitation):

11.1.1 issue a warning to you;

11.1.2 temporarily or permanently remove any User Generated Content uploaded by you to the Website;

11.1.3 temporarily or permanently withdraw your right to use the Website;
11.1.4 issue legal proceedings against you for reimbursement of all costs resulting from the breach (including, but not limited to, reasonable administrative and legal costs);

11.1.5 take further legal action against you; and/or

11.1.6 disclose such information to law enforcement authorities as we reasonably feel is necessary to do so.

12. Your personal information

You acknowledge you have read and understood our Privacy Policy.

13. Changes to these Terms and Conditions

13.1 We may make changes to these Terms and Conditions from time to time (if, for example, there is a change in the law that necessitates that we change these Terms and Conditions). Please check these Terms and Conditions regularly to ensure that you understand the Terms and Conditions that apply at the time that you access and use the Website.

13.2 If you are a Consumer and you register an Account, you agree that we may make changes to the Account Services and/or these Terms and Conditions from time to time without obtaining your consent. If you have an Account we will notify you of such changes using the email address affiliated to your Account and you may terminate your Account at any time.

13.3 If you are a Business, you agree that we may make changes to the Account Services and/or these Terms and Conditions from time to time without obtaining your consent. However, if you have purchased a Subscription and we make a material change to the Subscription Services and/or these Terms and Conditions then we will notify you in accordance with clause 16.4.2 (a Change Notification). If you do not agree with such change then you may cancel your Subscription in accordance with clause 8.2 otherwise, if you have not cancelled your subscription within 7 days of a Change Notification, you will be deemed to have accepted such change.

14. Liability

14.1 Nothing in these Terms and Conditions excludes or limits either our or your liability for:

14.1.1 death or personal injury caused by negligence;

14.1.2 fraud or fraudulent misrepresentation; and

14.1.3 any matter in respect of which it would be unlawful for us/you (as applicable) to exclude or restrict liability.

14.2 Subject to clause 14.1, we have no liability to you in respect of User Generated Content (including, without limitation, Editorial Material) that is uploaded to the Website by you or any third party.

14.3 If you are a Consumer:

14.3.1 and we fail to comply with these Terms and Conditions, subject to clauses 14.1 and 14.2, we are responsible for loss or damage you suffer that is a foreseeable result of
our breach of these Terms and Conditions or our negligence, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it was an obvious consequence of our breach or if it was contemplated by you and us at the time that you accessed the Website;

14.3.2 nothing in these Terms and Conditions affects your statutory rights. Advice about your statutory rights is available from your local Citizens’ Advice Bureau or Trading Standards Office; and

14.3.3 we only supply the Website for domestic and private use. You agree not to use the Website, or any content on the Website, for any commercial or business purposes and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

14.4 If you are a Business:

14.4.1 these Terms and Conditions are in place of all warranties, representations, conditions, terms, undertakings and obligations implied by statute, common law, custom, trade usage, course of dealing or otherwise (including implied undertakings of satisfactory quality, conformity with description and reasonable fitness for purpose), all of which are hereby excluded by us to the maximum extent permitted by law;

14.4.2 we will under no circumstances whatsoever be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, arising under or in connection with these Terms and Conditions or the Contract for: (i) any loss of profits, sales, business, or revenue; (ii) loss or corruption of data, information or software; (iii) loss of business opportunity; (iv) loss of anticipated savings; (v) loss of goodwill; or (vi) any indirect or consequential loss;

14.4.3 subject to clauses 14.1 and 14.2, our total liability to you in respect of all other losses arising under or in connection with these Terms and Conditions or any Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed £100;

14.4.4 you acknowledge that your sole remedy in respect of any breach of these Terms and Conditions by us or any other act or omission by us in relation to these Terms and Conditions, the Website and/or the Services, to the exclusion of any and all other remedies (including, without limitation, any claim in tort), is a contractual claim for breach of these Terms and Conditions; and

14.4.5 you shall indemnify us and keep us indemnified for any and all losses, expenses and liabilities resulting from all claims, demands, liabilities, damages, costs and expenses incurred by us or by any of our contractors, agents, employees or affiliates (each an Indemnified Person) which (a) arise out of your use of the Website and/or the Services or your breach of these Terms and Conditions; or (b) are suffered or incurred as a result of any third party claim against such Indemnified Person arising from your actual or alleged misuse of the Website.
15. **Force majeure**

15.1 We shall have no liability or responsibility to the Customer under these Terms and Conditions if we are prevented from or delayed in performing (in whole or in part) our obligations pursuant to these Terms and Conditions as a result of a Force Majeure Event.

15.2 For this purpose, **Force Majeure Event** means any events, circumstances, acts or omissions which are beyond our reasonable control, including (a) failure of any utility service or transport or communications network or third party hosting supplier, (b) strikes, lock-outs or industrial disputes, (c) war, riot, civil commotion or malicious damage to property (including to computer systems and software) (d) compliance with any law or governmental order, rule, regulation or direction, (e) accident or breakdown of a plant, machinery or computer systems, and (g) fire, flood, storm or other natural disaster.

16. **Other important information**

16.1 Each of the clauses of these Terms and Conditions operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining clauses will remain in full force and effect.

16.2 If we fail to insist that you perform any of your obligations under these Terms and Conditions, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.

16.3 If you wish to have more information on online dispute resolution, please follow this link to the website of the European Commission: [http://ec.europa.eu/consumers/odr/](http://ec.europa.eu/consumers/odr/). This link is provided as required by Regulation (EU) No 524/2013 of the European Parliament and of the Council, for information purposes only. We are not obliged to participate in online dispute resolution.

16.4 If you are a Business:

16.4.1 if you purchase a Subscription, the Contract pertaining to such Subscription contains the entire agreement between you and us and supersedes all prior written or oral agreements and understandings pertaining to the subject matter of the Contract. Both you and we acknowledge that in entering into the Contract each of you and us has not relied upon any oral or written statements, collateral or other warranties, assurances, representations or undertakings which were made by or on behalf of the other in relation to the subject-matter of the Contract at any time before its coming into effect (together **Pre-Contractual Statements**), other than those which are set out in the Contract, provided that nothing in this clause 16.4 shall exclude or restrict the liability of either you or us arising out of our or your (as applicable) fraudulent misrepresentation or fraudulent concealment;

16.4.2 any notices in relation to the Contract will be delivered by email: (i) in the case of notices by us to you, using the details registered in your Account; and (ii) in the case of notices by you to us, using the contact details set out in clause 18;
16.4.3 save in respect of the Indemnified Persons referred to in clause 14.4.5, no person other than you or us may enforce any of the provisions of any Contract under the Contracts (Rights of Third Parties) Act 1999;

16.4.4 you may not assign, novate, transfer, sub-licence, declare a trust of, mortgage, charge or deal in any other manner with your rights and obligations under these Terms and Conditions without our prior written consent; and

16.4.5 we may assign, novate, transfer any of our rights or obligations under these Terms and Conditions to another legal entity by giving written notice to you, and may otherwise sub-licence, declare a trust of, mortgage, charge or deal in any other manner with our right and obligations under the Agreement without your prior written consent.

17. **Governing law and jurisdiction**

17.1 These Terms and Conditions and, if you are a Business and have purchased a Subscription, the Contract, are governed by English law. This means that your access to and use of the Website, your purchasing of a Subscription and use of the Services, and any dispute or claim arising out of or in connection therewith will be governed by English law.

17.2 If you are a Consumer:

17.2.1 you can bring proceedings in respect of these Terms and Conditions in the English courts. However, as a Consumer, if you live in Scotland you can bring legal proceedings in respect of these Terms and Conditions in either the Scottish or the English courts; if you live in Northern Ireland you can bring legal proceedings in respect of these Terms and Conditions in either the Northern Irish or the English courts; and if you live in another European Union Member State you can bring legal proceedings in respect of these Terms and Conditions in either the English courts or the courts of the Member State in which you live; and

17.2.2 you will benefit from any mandatory provisions of the law of the country in which you are resident. Nothing in these Terms and Conditions, including clause 17.1, affects your rights as a Consumer to rely on such mandatory provisions of local law.

17.3 If you are a Business, any dispute arising out of or in connection with these Terms and Conditions, the Website, the Contract and/or the Services (whether contractual or non-contractual) will be referred to the exclusive jurisdiction of the English courts.

18. **Contacting us**

Should you have any reasons for a complaint, we will endeavour to resolve the issue and avoid any re-occurrence in the future. You can always contact us using the following details:

**Address:** 17-21 Emerald Street, London WC1N 3QN

**Email address:** help@juriosity.com

**Telephone:** +44 (0)20 3912 0168